



# Whatastore Return Form

Warehouse & Fulfillment  
 610 W. Sunset  
 San Antonio, TX 78216

## Return / Exchange Information:

**Grocery Items**—if you have questions or would like information on returning grocery products call **855-927-3824**.

**Merchandise (apparel and gifts)**—you may exchange or return your item(s) by filling out the brief form below and mailing it with the item(s) to the address on the top of this form.

**Exchanges**—we are happy to exchange your items. Items to be exchanged must be unworn and in the state you received them.

**Returns**—once your return has been received, you will receive an email confirming your refund. Please note it may take your credit card company 2-10 business days to process the refund.

<b>Customer Name</b>		Enter First & Last Name	Please circle one of the following:	
<b>Order #</b>		Enter Order # Here	<b>RETURN or EXCHANGE</b>	
<b>Returned Items:</b>	<b>Qty</b>	<b>Product Name / Description</b>	<b>Reason Code</b>	<b>Exchange</b>
	Enter qty	Enter product name or description		Indicate replacement size / color
	Enter qty	Enter product name or description		Indicate replacement size / color
	Enter qty	Enter product name or description		Indicate replacement size / color
	Enter qty	Enter product name or description		Indicate replacement size / color
	Enter qty	Enter product name or description		Indicate replacement size / color

**Return Reason Codes (issue refund):**

1. Received wrong product
2. Ordered wrong product
3. There is a problem with the product
4. Not satisfied with product
5. Other

**Exchange reason codes (replace item):**

6. Wrong size
7. Wrong color
8. Wrong item received

Additional Information *(enter additional information regarding your return / exchange):*

---



---

**Please return merchandise to 610 W. Sunset, San Antonio, TX 78216**

Refunds or exchanges cannot be issued until initial products have been returned  
 Any questions? Please email [Whatastore@wbhq.com](mailto:Whatastore@wbhq.com).